

**From:** [Molly Kent](#)  
**To:** [Don Cole](#)  
**Subject:** Re: Certification letter - Lack of permanent heat in dwelling unit  
**Date:** Wednesday, February 15, 2023 9:25:01 AM

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Hi Don,

Thank you for your continued work on the heating issues at 77 Central. I just wanted to let you know that my unit (A520) is still completely without heat, despite the property management's assurances that it would be restored by mid-February.

Again, thanks for your hard work and attention!  
Molly Kent

On Fri, Jan 20, 2023 at 12:11 PM Don Cole <[Don.Cole@mercergov.org](mailto:Don.Cole@mercergov.org)> wrote:

Subject Property: Unit A520, 77 Central Apartments, [2630 77th Ave SE, Mercer Island, WA 98040](#)

Dear Molly,

Per your request for an RCW 59.18.115 certification letter inspection, on January 19, 2023, I contacted Nora Grant, the property manager at 77 Central Apartments, to arrange a site inspection to review your specific listed concern about the lack of adequate permanent heat within your unit. Instead of arranging for an inspection, she confirmed that your unit does not have permanent heat at this time. So, an inspection was not necessary to verify the condition.

Therefore, I am able to certify on January 19, 2023, the permanent heating system at the subject unit was not able to maintain the required 70 degrees Fahrenheit. Furthermore, it is certified that the permanent heating system had not been able to provide adequate heat for more than a 72-hour period as specified within the RCW.

I discussed the temporary heating situation with the property manager, she stated they have supplied and will continue to make their inventory of temporary heaters available to tenants as necessary to maintain the required 70 F within the units.

Also, she provided an update on the repair status of the permanent heating system affecting the subject unit. Apparently, their recent testing found more coils within two systems that require replacement parts. The parts are on order and their worst-case estimate for the receipt of parts, installation, and all units back in service is before mid-February. Reportedly, the contractor is ready to make the repair, but the coils are only manufactured

overseas, and they are using the fastest shipping option made available by the manufacturer. To remove this shipping delay from the time equation in the future, she is ordering a stockpile of extra coils.

The sole purpose of this certification letter is to verify, to the best of my ability, whether specifically listed condition existed. This letter is for the purposes of your private civil remedy, and therefore shall not be related to any other governmental function of the City of Mercer Island.

Please let me know if I can be of further assistance. I can be reached at (206) 275-7701 or [don.cole@mercergov.org](mailto:don.cole@mercergov.org) if you have any questions.

Sincerely,

Don Cole, Building Official

Development Services Group, City of Mercer Island

[9611 SE 36th St. Mercer Island, WA 98040-3732](https://www.mercerisland.gov/9611-SE-36th-St-Mercer-Island-WA-98040-3732)

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**From:** Molly Kent <[kent.molly@gmail.com](mailto:kent.molly@gmail.com)>

**Sent:** Tuesday, January 10, 2023 10:11 PM

**To:** Don Cole <[Don.Cole@mercergov.org](mailto:Don.Cole@mercergov.org)>

**Subject:** No heat at 77 Central

Hi Don,

I know that Bob Gilbert and others have already been in touch with you about the heat situation at 77 Central, and you may already be aware, but just in case you aren't, my unit (A520) has had malfunctioning heat since early November and now no heat at all (the thermostat won't even turn on) for a week.

If you've got a list going of units that need work, please add mine!

Thanks for all your help and info thus far,

Molly Kent